



PROFESSIONAL YACHT STEWARDING (25H), LEVEL 1

Fundamental training of the highest level service onboard a super yacht including the specific aspects of the international protocol, silver service and luxury hotel techniques designed for aspiring yacht interior crew.

Course outcome:

- Basic manners at arrivals/ departures and during guest service comprehension
- Basic techniques of luxury housekeeping and laundry skills implementation and identification
- Silver Service techniques and table decoration essentials familiarisation and practice
- Fine wine and beverages service introduction - practice of service and basic knowledge gaining
- Fine goods entrance - demonstration, familiarisation and basic service skills acquiring

Timetable:

I day (4h) Introduction/ Service protocol

II day (6h) Luxury interior housekeeping/ Laundry

III day (6h) Silver service/ Table decoration

IV day (5h) Silver service/ Wine

V day (4h) Fine food/ Beverages/ Final

Course details:

Training level: 1 out of 3 levels (Introduction, Advanced, Excellence)

Methods: mini-lecture, workshop, aerial exercises, demonstrations, role-playing, brainstorming, group work

Duration: 5 days (25 hours including exam time)

Additional Learning Time (recommended): 15 hours

Joanna Sempruch ACADEMY/ Stewarding Academy - Luxury Hospitality Specialist, Szkoła Stewardes Jachtowych; Tax ID 8671974590, registry: 43 Czerwone Maki, loc. 8, Crakow 30392, Poland; training centre: 12 Szeroka, Cracow 31053, Poland

Contact: +48 604 078 824, Manager@StewardingAcademy.com, www.StewardessAcademy.com

Instructor: Joanna Sempruch (Coach/Trainer/Manager/Chief Stewardess)

Language: English/ Polish upon request

Dress code: formal for service practice, white top, black bottom

Accommodation: Possible accommodation in Hotel Rubinstein with a discount, Old Town Pergamin Apartments as option

Course outcome: Diploma of Competence in yacht stewarding techniques

Main subjects in this level:

Introduction of a luxury hospitality

Personal presentation

Diplomatic protocol and etiquette

Preferences understanding

Basic seamanship with safety

Luxury house keeping

Luxury yacht laundry duties

Bed linen and towels folding

Valet service/ Wardrobe care

Packing/ unpacking

Silver service styles and techniques

Table decoration and floristry/ Set ups (+napkin folds)

Mise en place for: breakfast, lunch, dinner

Menu reading practice - luxurious food focus

Hot beverage service (coffee, tea and others)

Fine beverage service (incl. wine & champagne)

Fine goods service (caviar, cognac, cigars & others)

Tray service practice/ Cocktail party service/ *Canapés*

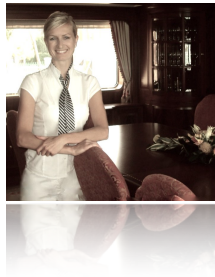
Table service sequence practice/ Synchronic service

Bar *Mise en place* / Bartending and mixology

Final exam (practical and theoretical)

Course evaluation

Certification



Location:

Hotel Rubinstein, 12 Szeroka Street, Krakow, Poland

REACH TO THE STARS & REGISTER NOW

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